

My Zurich

Now you can keep an eye
on your risks from one place



At the heart of your risk management

My Zurich is a secure risk management center that helps you control your insurance and risk engineering programs. It combines real-time data, market intelligence and analytics – all helping you to make the right decisions, and is accessible 24/7 online wherever you are.

My Zurich at a glance:

- Your global risk management center providing – real time information related to your insurance solutions with Zurich.
- Transparency and detailed information on your insurance cover, claims and risk assessment.
- Access to global Risk Engineering expertise and risk improvement actions.
- Alignment with local regulations by accessing our award-winning Zurich Multinational Insurance Application (Zurich MIA).



Live global monitoring

My Zurich shares globally consistent, comparable, risk management information in real time, directly from Zurich's internal systems. No matter where you are, you can manage your **claims, policy updates, renewals, notifications and risk actions, and keep track of global and local regulations** – from one central place.

Dynamic insights

My Zurich combines broad and dynamic macro analytic capabilities, that allows you to pinpoint specific information about your insurance programs.

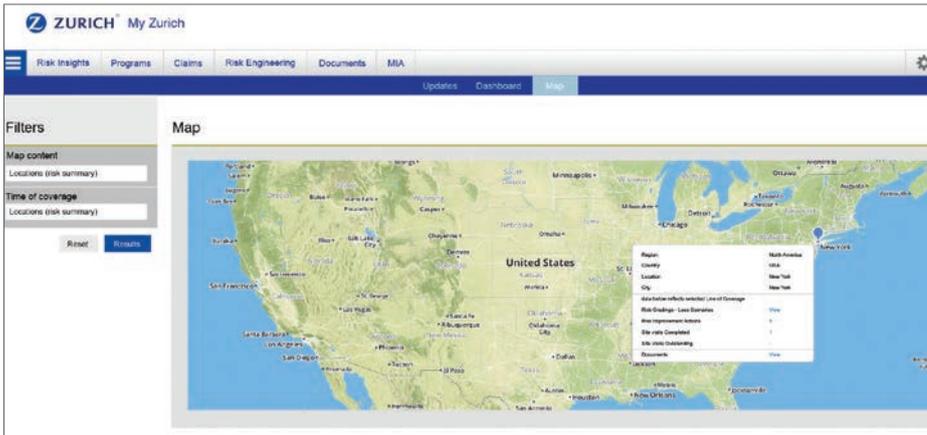
Monitor, manage and mitigate your risks

Monitor and update the progress of your risk improvement actions for all locations. View your risk management history and retain audit trails in line with the International Standards Office (ISO).

Align with local regulation around the globe

My Zurich gives you direct access to our award-winning Zurich MIA tool. This enables you to remain up-to-date with local insurance regulations and premium tax requirements around the globe, for out-of-territory coverage.

Developed to help meet individual needs



My Zurich is one of the most intuitive and dynamic risk management centers – enabling you to explore, manage and react to your risk information and global regulations, all from one place.

Managing your insurance programs

By drawing together real-time overviews of your whole portfolio, including all policies, claims and risk engineering actions, you can drill down to review specific details such as a single policy document.

This interconnectivity of information enables you to monitor:

- Policy, invoice issuance and premiums by country or insurance program.
- The implementation status of insurance programs.
- Claims linked to particular policies.
- Policy premiums in program and local currencies.
- All documentation for download, including policies, invoices and certificates.

You can make more informed decisions with policy content based on historical, current and upcoming underwriting years.

Claims management

Review the complete claims history of your organization, from a global overview right down to specific claims detail:

- All claims for one country or globally, and by different criteria.
- Claims values in the program and local currencies.

- Insights into the frequency and severity of claims, by country or location.
- Financial or geographical comparisons enabling overall cost reduction.

Risk engineering

Helping you manage various risk improvement actions relating to your business:

- The progress of risk improvement actions for all locations.
- Direct communication with Zurich Risk Engineers.
- Information basis for your investment decisions to help reduce risk.
- Tracking of your risk management history, retaining an audit trail in compliance with the International Standards Office (ISO).

Content flexibility allows you to manage the way information is delivered, enabling more efficient and relevant analysis and reporting:

- Manage risk exposures by having access to relevant data by line of business.
- Benchmark risks by location and region, by type of risk or by risk grading level.
- Explore the data from broad overview to very detailed document level.

Zurich MIA

Help your international insurance programs remain in line with local regulations around the globe through our award winning online application, Zurich MIA. You can remain in control, through continuously updated information about insurance and tax regulations, in countries where the insurer

is not licensed or otherwise authorized to conduct insurance business.

Zurich MIA enables you to:

- Align your insurance solutions with local conditions.
- Access the latest information about insurance and tax regulations in all countries.
- Gain a clear real-time understanding of your situation.

Data Protection and Privacy

The protection of your data and privacy is critical to us. We put the following measures in place:

- State-of-the-art firewall technology and techniques (Veracode, Airlock etc.)
- ISO/IEC 27001 certified data center in Switzerland
- Two-way user authentication; the standard in many e-banking applications
- Regular external and internal security monitoring and testing
- Sophisticated user management and access control for self-administration

An enhanced user experience:

Flexible management of user rights:

My Zurich is designed to give you the control to define user rights and permissions based on criteria like territories, policies or topics.

An intuitive and user-friendly interface

enables you to present data in more digestible formats, including dynamic charts and graphical data.

By setting notifications,

you can obtain an overview of all activities that have occurred during a given period of time.

We are steadily improving My Zurich. For the latest information visit: zurich.com/myzurich

Award winning:

My Zurich



Business Insurance 'Innovation Award 2015' in North America



L'Argus d'Or 2015 Award for Best Innovation in France



Best's Review "Innovation Showcase" January 2014 in North America

Zurich MIA



Les ARGUS D'OR de l'assurance 2013 Innovation Prize



Business Insurance 'Innovation Award 2012' in North America



'Highly Commended Insurance Innovation of the Year' Insurance Times Awards 2012

This is intended as a general description of certain types of insurance and services available to qualified customers through the companies of Zurich Insurance Group, provided solely for informational purposes, in the US, Zurich American Insurance Company, 1400 American Lane, Schaumburg, IL 60196, in Canada, Zurich Insurance Company Ltd, 400 University Ave., Toronto, ON M5G 1S7, and outside the US and Canada, Zurich Insurance Plc, Ballsbridge Park, Dublin 4, Ireland (and its EU branches), Zurich Insurance Company Ltd, Mythenquai 2, 8002 Zurich, Zurich Australian Insurance Limited, 5 Blue St., North Sydney, NSW 2060 and further entities, as required by local jurisdiction. Your policy is the contract that specifically and fully describes your coverage, terms and conditions. Coverages and rates are subject to individual insured meeting our underwriting qualifications and product availability in applicable jurisdiction. Some coverages may be written on a non-admitted basis through licensed surplus lines brokers.